State: Arkansas Filing Company: Marquette National Life Insurance Company

TOI/Sub-TOI: MS09 Medicare Supplement - Other 2010/MS09.000 Medicare Supplement Other 2010

Product Name: 2013 Med Supp Outline

Project Name/Number: /

### Filing at a Glance

Company: Marquette National Life Insurance Company

Product Name: 2013 Med Supp Outline

State: Arkansas

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Filing Type: Advertisement Date Submitted: 11/21/2012

SERFF Tr Num: UNAM-128778722

SERFF Status: Closed-Approved-Closed

State Tr Num:

State Status: Approved-Closed

Co Tr Num: 2013 MED SUPP OUTLINE - AR

Implementation On Approval

Date Requested:

Author(s): Mary Reichert

Reviewer(s): Stephanie Fowler (primary)

Disposition Date: 12/12/2012

Disposition Status: Approved-Closed

Implementation Date:

State Filing Description:

SERFF Tracking #: UNAM-128778722 State Tracking #:

State: Arkansas Filing Company: Marquette National Life Insurance Company

TOI/Sub-TOI: MS09 Medicare Supplement - Other 2010/MS09.000 Medicare Supplement Other 2010

Product Name: 2013 Med Supp Outline

Project Name/Number: /

### **General Information**

Project Name: Status of Filing in Domicile: Not Filed

Project Number:

Requested Filing Mode:

Explanation for Combination/Other:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Individual Market Type:

Overall Rate Impact: Filing Status Changed: 12/12/2012

State Status Changed: 12/12/2012

Deemer Date: Created By: Mary Reichert

Submitted By: Mary Reichert Corresponding Filing Tracking Number:

Filing Description:

We are submitting our 2013 Medicare Supplement Outline of Coverage as required.

This form replaces form OC-MMSI-S-AR-12 R (N) which was approved on November 11, 2011, under SERFF # UNAM-127798831.

### **Company and Contact**

### **Filing Contact Information**

Mary Reichert, mreichert@universalamerican.com

P.O. Box 958465 407-444-4371 [Phone]

Lake Mary, FL 32795-8465

### **Filing Company Information**

Marquette National Life Insurance CoCode: 71072 State of Domicile: Texas

Company Group Code: 953 Company Type: 1001 Heathrow Park Lane Group Name: State ID Number:

Suite 5001 FEIN Number: 36-2641398

Lake Mary, FL 32746 (407) 995-8000 ext. [Phone]

### **Filing Fees**

Fee Required? Yes
Fee Amount: \$50.00
Retaliatory? Yes

Fee Explanation: Texas fee for exempt forms.

Per Company: No

CompanyAmountDate ProcessedTransaction #Marquette National Life Insurance Company\$50.0011/21/201265108088

SERFF Tracking #: UNAM-128778722 State Tracking #: 2013 MED SUPP OUTLINE - AR

State: Arkansas Filing Company: Marquette National Life Insurance Company

TOI/Sub-TOI: MS09 Medicare Supplement - Other 2010/MS09.000 Medicare Supplement Other 2010

**Product Name:** 2013 Med Supp Outline

Project Name/Number: /

### **Correspondence Summary**

### **Dispositions**

Status	Created By	Created On	Date Submitted
Approved-Closed	Stephanie Fowler	12/12/2012	12/12/2012

SERFF Tracking #: UNAM-128778722 State Tracking #: 2013 MED SUPP OUTLINE - AR

State: Arkansas Filing Company: Marquette National Life Insurance Company

TOI/Sub-TOI: MS09 Medicare Supplement - Other 2010/MS09.000 Medicare Supplement Other 2010

**Product Name:** 2013 Med Supp Outline

Project Name/Number: /

### **Disposition**

Disposition Date: 12/12/2012

Implementation Date: Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

Schedule	Schedule Item	Schedule Item Status	Public Access
Form	2013 MEDICARE SUPPLEMENT OUTLINE	Approved-Closed	Yes

SERFF Tracking #: UNAM-128778722 State Tracking #: Company Tracking #: 2013 MED SUPP OUTLINE - AR

State: Arkansas Filing Company: Marquette National Life Insurance Company

TOI/Sub-TOI: MS09 Medicare Supplement - Other 2010/MS09.000 Medicare Supplement Other 2010

**Product Name:** 2013 Med Supp Outline

Project Name/Number: /

### **Form Schedule**

Lead	Form Number: OC	-MMSI-S-AR-13 R (N)						
Item	Schedule Item	Form	Form	Form	Form	Action Specific	Readability	
No.	Status	Name	Number	Туре	Action	Data	Score	Attachments
1	Approved-Closed	2013 MEDICARE	OC-MMSI-	OUT	Initial			OC-MMSI-S-AR-
	12/12/2012	SUPPLEMENT	S-AR-13 R					13 R (N).pdf
		OUTLINE	(N)					

Form Type Legend:

ADV	Advertising	AEF	Application/Enrollment Form
CER	Certificate	CERA	Certificate Amendment, Insert Page, Endorsement or Rider
DDP	Data/Declaration Pages	FND	Funding Agreement (Annuity, Individual and Group)
MTX	Matrix	NOC	Notice of Coverage
ОТН	Other	OUT	Outline of Coverage
PJK	Policy Jacket	POL	Policy/Contract/Fraternal Certificate
POLA	Policy/Contract/Fraternal Certificate: Amendment, Insert Page, Endorsement or Rider	SCH	Schedule Pages

## Marquette National Life Insurance Company

### Senior Health Service Center

P.O. Box 130 • Pensacola, Florida 32591-0130

## 2012 OUTLINE OF MEDICARE SUPPLEMENT COVERAGE — COVER PAGE 1 OF 2 BENEFIT PLANS A, B, C, D, F, G AND N

Medicare supplement insurance can be sold in only ten standard plans plus a high deductible plan. This chart shows the benefits included in each plan. Every company must make available Plan "A". Some plans may not be available in your state. **BASIC BENEFITS** included in all Plans: **Hospitalization** - Part A coinsurance plus coverage for 365 additional days after Medicare benefits end; Medical Expenses — Part B coinsurance (generally 20% of Medicare-approved expenses); or in the case of hospital outpatient department services paid under a prospective payment system, the copayment amount. Plans K, L and N require insureds to pay a portion of Part B coinsurance or copayments; **Blood** — First three pints of blood each year; and **Hospice** — Part A coinsurance.

			A	PLANS			
	<b>A</b> *	В	C	* <b>D</b> *	*1	***	*5 ★
<b>m</b> :	Basic INCLUDING 100% Part B coinsurance	ic JING art B ance	Basic INCLUDING 100% Part B coinsurance				
uМ			Skilled Nursing Facility coinsurance	Skilled Nursing Facility coinsurance	Skilled Nursing Facility coinsurance	ursing nsurance	Skilled Nursing Facility coinsurance
F		Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible	ductible	Part A Deductible
L			Part B Deductible		Part B Deductible	ductible	
					Part B Excess (100%)	B 100%)	Part B Excess (100%)
			Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency	Travel ency	Foreign Travel Emergency

**★**Marks the plans being offered by Marquette National Life Insurance Company.

Plans D, F, G and N are also offered as Medicare Supplement Select plans. If you choose a Medicare Select plan, when medical care is provided in a network hospital, the initial Part A Deductible is waived. If medical care is provided in a non-network provider hospital, you are responsible for payment of the initial Part A Deductible.

are \$2,110. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. These expenses include the \*\*Plan "F" also has an option called a high deductible Plan "F". This high deductible plan pays the same or offer the same benefits as Plan "F" after one has paid a calendar year \$2,110 deductible. Benefits from high deductible Plan "F" will not begin until out-of-pocket expenses Medicare deductible for Part A and Part B, but do not include the plan's separate foreign travel emergency deductible.

OC-MMSI-S-AR-13 R (N)

## Marquette National Life Insurance Company

### Senior Health Service Center

P.O. Box 130 • Pensacola, Florida 32591-0130

# 2012 OUTLINE OF MEDICARE SUPPLEMENT COVERAGE — COVER PAGE 2

Hospitalization and preventive care paid at 100%; other basic benefits paid at 50%  50% Skilled Nursing Facility coinsurance  50% Part A Deductible  Out-of-pocket limit reached at 100% after limit
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<sup>\*\*</sup> The out-of-pocket annual limit does NOT include charges from your provider that exceed medicare-approved amounts, called "Excess Charges." You will be responsible for paying excess charges.

OC-MMSI-S-AR-13 R (N)

<sup>\*\*\*</sup>The out-of-pocket annual limit will increase each year for inflation.

### **PREMIUM INFORMATION**

We, Marquette National Life Insurance Company can only raise your premium if we raise the premium for all policies like yours in this state. The premium you pay at each premium due date will be based on the state in which your policy was purchased. The premium amount does not increase each year because of an increase in attained age.

The Premium for this Policy is: P	an	
Annually \$;	Semi-Annually \$;	
Quarterly \$;	Monthly PAC \$;	Credit Card

### **DISCLOSURES**

Use this Outline to compare benefits and premiums among policies.

### **READ YOUR POLICY VERY CAREFULLY**

This is only an outline describing your policy's most important features. The policy is your insurance contract. You must read the policy itself to understand all of the rights and duties of both you and your insurance company.

### **RIGHT TO RETURN POLICY**

If you find that you are not satisfied with your policy, you may return it to our Administrative Office, P.O. Box 13547, Pensacola, Florida 32591-3547. If you send the policy back to us within 30 days after you receive it, we will treat the policy as if it had never been issued and return all of your payments.

### **POLICY REPLACEMENT**

If you are replacing another health insurance policy, do NOT cancel it until you have actually received your new policy and are sure you want to keep it.

### **NOTICE**

This policy may not fully cover all of your medical costs. Neither Marquette National nor its agents are connected with Medicare.

This Outline of Coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult "Medicare and You" for more details.

### **COMPLETE ANSWERS ARE VERY IMPORTANT**

When you fill out the application for the new policy, be sure to answer truthfully and completely all questions about your medical and health history. The Company may cancel your policy and refuse to pay any claims if you leave out or falsify important medical information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

### **GRIEVANCE PROCEDURE\***

We have a customer service program which can provide information to you, handle your complaints and help satisfy your concerns. This grievance procedure is intended to provide an opportunity for you and us to achieve mutual agreement for the settlement of disputes that have not been settled through our customer service program, or that you desire to have settled by means of a written grievance.

If while staying at a Network Hospital, you have a complaint regarding hospital services being provided, you may contact the Claims Department by phone (1-800-789-6364) to express the complaint. The Claims Department will relay the complaint to the Network Hospital's Administration on an immediate basis for prompt resolution.

The following procedures are aimed at achieving mutual agreement for the settlement of a dispute.

- 1. All grievances must be presented to us in written form. Any written grievance between you and us, or between you and a hospital, must be dealt with through this grievance procedure.
- 2. Any written grievance must contain the words "THIS IS A GRIEVANCE" or other words that clearly state that the intention of the written communication is to serve as a written grievance to be handled according to this procedure.
- 3. A grievance must be filed by submitting the complete details in writing to Marquette National Life Insurance Company, c/o Grievance Appeal Manager, 411 N. Baylen Street, Pensacola, FL 32502.
- 4. Each grievance is processed within a maximum of 60 days after it is received by us. Each level of the grievance process is handled by a person with problem-solving authority. A physician, other than your primary care physician, must be involved in reviewing any medically related grievances.
- 5. If a grievance is found to be valid, corrective action will be taken promptly.
- 6. All concerned parties are to be notified about the result of a grievance.
- 7. You have the right to appeal to the Department of Insurance after first completing our grievance process.
- 8. If, after completing all the steps in the grievance procedure the problem is not satisfactorily resolved, you may request arbitration. Arbitration must be conducted in accordance with the provisions of the applicable state statute.
- 9. Any meeting with you must be scheduled at a location or in a manner which is convenient and will not necessitate excessive travel or undue hardship.
- 10. The time for filing a grievance is limited to a period of not more than one year from the date of occurrence.

\*Grievance Procedure only applies to Medicare Select Plans.

### **PLAN A**

### MEDICARE (PART A)—HOSPITAL SERVICES—PER BENEFIT PERIOD

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semi-private room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$1,184	\$0	\$1,184(Part A deductible)
61st thru 90th day	All but \$296 a day	\$296 a day	\$0
91st day and after: - While using 60 Lifetime Reserve Days	All but \$592 a day	\$592 a day	\$0
- Once Lifetime Reserve Days are used: Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
- Beyond the additional 365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility Within 30 days after leaving the hospital			
First 20 days	All approved amounts	\$0	\$0
21st thru 100th day	All but \$148 a day	\$0	Up to \$148 a day
101st day and after	\$0	\$0	All costs
BLOOD First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

<sup>\*\*</sup> **NOTICE:** When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

### PLAN A

### MEDICARE (PART B)—MEDICAL SERVICES—PER CALENDAR YEAR

\* Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES—IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment,			
First \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges	\$0	\$0	All costs
(Above Medicare Approved Amounts)			
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES—TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

### PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE— MEDICARE APPROVED SERVICES			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
- Durable Medical Equipment:			
First \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0

### **PLAN D**

### MEDICARE (PART A)—HOSPITAL SERVICES—PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

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SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semi-private room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$1,184	\$1,184 (Part A deductible)	\$0
61st thru 90th day	All but \$296 a day	\$296 a day	\$0
91st day and after: - While using 60 Lifetime Reserve Days	All but \$592 a day	\$592 a day	\$0
- Once Lifetime Reserve Days are used: Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
- Beyond the additional 365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days			
First 20 days	All approved amounts	\$0	\$0
21st thru 100th day	All but \$148 a day	Up to \$148 a day	\$0
101st day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

<sup>\*\*</sup> **NOTICE:** When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

### **PLAN D**

### MEDICARE (PART B)—MEDICAL SERVICES—PER CALENDAR YEAR

\* Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES—IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment,			
First \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges (Above Medicare Approved Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES—TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

### PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE— MEDICARE APPROVED SERVICES			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
- Durable medical equipment			
First \$147 of Medicare Approved Amount*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0

### **PLAN D**

### PARTS A & B CONTINUED

### OTHER BENEFITS—NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL—NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the U.S.A.			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

### **PLAN F**

### MEDICARE (PART A) - HOSPITAL SERVICES - PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semi-private room and board, general nursing and miscellaneous services and supplies First 60 days	All but \$1,184	\$1,184 (Part A deductible)	\$0
61st thru 90th day	All but \$296 a day	\$296 a day	\$0
91st day and after: - While using 60 Lifetime Reserve Days	All but \$592 a day	\$592 a day	\$0
<ul> <li>Once Lifetime Reserve Days are used: Additional 365 days</li> <li>Beyond the additional</li> </ul>	\$0	100% of Medicare eligible expenses	\$0**
365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital			
First 20 days	All approved amounts	\$0	\$0
21st thru 100th day	All but \$148 a day	Up to \$148 a day	\$0
101st day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare-copayment/coinsurance	\$0

<sup>\*\*</sup> **NOTICE:** When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

### **PLAN F**

### **MEDICARE (PART B) - MEDICAL SERVICES - PER CALENDAR YEAR**

\* Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES - IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, Such as physician's Services, inpatient and Outpatient medical and Surgical services and Supplies, physical and Speech therapy, Diagnostic tests, Durable medical Equipment,			
First \$147 of Medicare Approved amounts*	\$0	\$147 (Part B deductible)	\$0
Remainder of Medicare Approved amounts	Generally 80%	Generally 20%	\$0
Part B excess charges (Above Medicare Approved Amounts)	\$0	100%	\$0
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare Approved amounts*	\$0	\$147 (Part B deductible)	\$0
Remainder of Medicare Approved amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES—TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

### PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE —MEDICARE APPROVED SERVICES			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
- Durable medical equipment			
First \$147 of Medicare Approved Amounts*	\$0	\$147 (Part B deductible)	\$0
Remainder of Medicare — Approved Amounts	80%	20%	\$0

### **PLAN F**OTHER BENEFITS - NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL  — NOT COVERED BY MEDICARE Medically necessary Emergency care services Beginning during the first 60 days of each trip outside the U.S.A.			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

### **PLAN G**

### MEDICARE (PART A)—HOSPITAL SERVICES—PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semi-private room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$1,184	\$1,184 (Part A deductible)	\$0
61st thru 90th day	All but \$296 a day	\$296 a day	\$0
91st day and after: - While using 60 Lifetime Reserve Days	All but \$592 a day	\$592 a day	\$0
- Once Lifetime Reserve Days are used: Additional 365 days (Lifetime)	\$0	100% of Medicare eligible expenses	\$0**
- Beyond the additional 365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital			
First 20 days	All approved amounts	\$0	\$0
21st thru 100th day	All but \$148 a day	Up to \$148 a day	\$0
101st day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

<sup>\*\*</sup> **NOTICE:** When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

### **PLAN G**

### MEDICARE (PART B)—MEDICAL SERVICES—PER CALENDAR YEAR

\* Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES— IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment,			
First \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges			
(Above Medicare Approved Amounts)	\$0	100%	\$0
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES—TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

### PARTS A & B

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE —MEDICARE APPROVED SERVICES			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
- Durable medical equipment			
First \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0

### **PLAN G**OTHER BENEFITS—NOT COVERED BY MEDICARE

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
FOREIGN TRAVEL— NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the U.S.A.			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of Charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

### **PLAN N**

### MEDICARE (PART A)—HOSPITAL SERVICES—PER BENEFIT PERIOD

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

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SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOSPITALIZATION* Semi-private room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$1,184	\$1,184(Part A deductible)	\$0
61st thru 90th day	All but \$296 a day	\$296 a day	\$0
91st day and after: - While using 60 Lifetime Reserve Days	All but \$592 a day	\$592 a day	\$0
- Once Lifetime Reserve Days are used: Additional 365 days	\$0	100% of Medicare eligible expenses	\$0**
- Beyond the additional 365 days	\$0	\$0	All costs
SKILLED NURSING FACILITY CARE* You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days			
First 20 days	All approved amounts	\$0	\$0
21st thru 100th day	All but \$148 a day	Up to \$148 a day	\$0
101st day and after	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
HOSPICE CARE			
You must meet Medicare's requirements, including a doctor's certification of terminal illness	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

<sup>\*\*</sup> **NOTICE:** When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

### **PLAN N**

### MEDICARE (PART B)—MEDICAL SERVICES—PER CALENDAR YEAR

\* Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with an asterisk), your Part B deductible will have been met for the calendar year.

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
MEDICAL EXPENSES— IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment, First \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	Generally 80%	Balance, other than up to \$20 per office visit and up to \$50 per emergency room visit. The copayment of up to \$50 is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.	Up to \$20 per office visit and up to \$50 per emergency room visit. The copayment of up to \$50 is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.
Part B Excess Charges (Above Medicare Approved Amounts)	\$0	\$0	All costs
BLOOD			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare Approved Amounts*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES—TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0

### PLAN N

### PARTS A & B

### **OTHER BENEFITS**

SERVICES	MEDICARE PAYS	PLAN PAYS	YOU PAY
HOME HEALTH CARE —MEDICARE APPROVED SERVICES			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
- Durable medical equipment			
First \$147 of Medicare Approved Amount*	\$0	\$0	\$147 (Part B deductible)
Remainder of Medicare Approved Amounts	80%	20%	\$0
FOREIGN TRAVEL—NOT COVERED BY MEDICARE Medically necessary emergency care services beginning during the first 60 days of each trip outside the U.S.A.			
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

### **READ YOUR POLICY VERY CAREFULLY**

This is only an outline describing your policy's most important features. The policy is your insurance contract. You must read the policy itself to understand all of the rights and duties of both you and your insurance company.

Policyholder Services & Claims (800) 934-8203



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